



2024 Sustainability Priorities Descriptions

Sustainability Priority	Description
Climate Change – Transition & Physical	Management of risks and opportunities associated with climate change. Includes those related to the global energy transition to a low carbon economy such as policy and legal, reputational, supply chain, insurance, technology and market-related, as well as GHG emissions reduction. Also includes risks associated with the physical impacts of climate change including the acute (e.g., extreme weather events) and the chronic (e.g., changing weather patterns).
System Reliability & Resiliency	Providing reliable essential energy services through resilient, high-quality and reliable infrastructure. Planning and adapting to external forces such as extreme weather events, natural disasters, cyber-attacks and system growth impacts.
Energy Affordability	Working to reliably meet energy demands and transitioning to cleaner sources of energy, in a way that's balanced with the impacts on costs for customers.
Government & Regulatory	Engaging with stakeholders and being part of the conversations that help inform government and regulatory policy across our operating jurisdictions. Navigating the dynamic government and regulatory landscape including changes in policy, legislation and regulatory decisions and their impact on customers on the clean energy transition. Includes meeting regulatory obligations such as GHG emissions and air emissions standards.
Health & Safety	Addressing health and safety risks faced by our people (employees and contractors) due to exposure to hazards (e.g., injury, illness, infectious disease outbreak, pandemic or similar public health threat) and safety risks faced by the public and community related to business activities and interactions with company assets. Includes emergency preparedness and employee psychological safety, mental health and well-being.
Governance & Ethics	Developing and maintaining corporate and sustainability governance systems and structures to direct strategy and action, including Board of Directors oversight, Management accountability and risk management. Includes Board oversight of Sustainability priorities and Board composition (e.g., diversity). Risks related to ethical business conduct including anti-bribery, anti-corruption, and anti-competitive practices.
Customers & Community	Continually improving the quality and efficiency of company services for customers. Includes providing socioeconomic benefits to communities, investing in communities and building strong relationships with our customers and within our communities.
Our People	Recruiting, developing and retaining a skilled and diverse workforce. Includes a building and maintaining a culture that fosters diversity, equity and inclusion, employee engagement and pay equity. Also includes strategies for talent attraction, retention, management and development to ensure the company's ability to contribute to the energy transition and meet evolving customer and community needs.
Indigenous Engagement & Opportunity	Building strong, respectful relationships with Indigenous rights and titleholders and other Indigenous communities in our operating jurisdictions. Includes a focus on economic opportunities, partnerships, governance, consultation, and reconciliation, as well as employee training on to increase cultural awareness and understanding.
Human Rights	Respecting moral principles for standards of fundamental human rights and behaviour as protected in law and are inherent in all human beings, regardless of their age, ethnic origin, location, language, religion, ethnicity, or any other status.
Cybersecurity	Managing risks and considering the operational impacts associated with cyberattacks and unauthorized access. Includes system availability, information security, handling and use of personally identifiable information, customer data and intellectual property.
Air Emissions, Waste & Water Management	Addressing legislated, non-greenhouse gas air emissions, waste and wastewater generated through business activities and risks associated with impacts on nearby communities. Includes Nitrogen Oxides (NOx), Sulfur Oxides (SOx), particulate matter, mercury, hazardous and non-hazardous waste and water effluents. Also includes managing water consumption, water supply resilience and other impacts of operations on water resources.
Biodiversity & Land Use	Managing impacts of business activities on biodiversity, ecosystems, habitat preservation, and land availability/use.
Supply Chain Management	Considering regulatory, reputational, and operational risks associated with the environmental and social impacts of the supply chain and the increasing importance of ensuring that corporate sustainability priorities are being implemented throughout the supply chain and impacts are managed.
Technology	Addressing opportunities and risks associated with adoption or utilization of existing and evolving technologies (such as artificial intelligence) and digitalization.